

# New Treatment Court Coordinator Toolkit

Updated January 2024

Administrative Office of the Courts Idaho Supreme Court

451 W State Street • Boise, ID 83702 • isc.idaho.gov



Treatment Court Coordinators:

Idaho has been a trailblazer in the field of Treatment Courts due to the dedication, commitment, and professionalism of those that have come before. You are now part of a larger effort throughout the state of Idaho dedicated to helping people overcome obstacles, achieve sobriety, and make lasting change in their lives. Treatment Courts began in Idaho in 1998 with the first drug court, and we find ourselves standing on the shoulders of giants and seeing another generation of coordinators carry this work forward and be able to achieve even greater successes.

We are welcoming you to this new journey and hope to be one of the many resources that can be of service to you, along with your district leadership. Never be afraid to reach out and ask questions, challenge the status quo, to learn new things, and you will be served well and always be of service.

Sincerely,

Scott Ronan Idaho Supreme Court Director of Justice Services (208) 947-7428

Congratulations on your new role as a Treatment Court Coordinator! This toolkit serves as a guide to help provide a foundation of information, guidance on responsibilities such as data entry, and offer advice on treatment court program practices and responsibilities of coordinators.

# **FOUNDATIONAL INFORMATION**

- Review the Courses (below) on Treatment Courts Online
  - www.treatmentcourts.org (select "Adult Drug Court", then "Lessons")

| Role of Coordinator        | Cultural Competency                    | Building Capacity          |
|----------------------------|--|----------------------------|
| Role of Treatment Provider | Trauma informed care                   | Role of the<br>Prosecutor  |
| Role of Probation Officer  | Incentives and Sanctions               | Evidence-Based<br>Practice |
| Moral Reconation Therapy   | Maximizing Participant<br>Interactions | Role of the Judge          |
| ASAM Criteria              | Role of Defense Attorney               |                            |
| Drug Testing               | Confidentiality                        |                            |
| Drug Use and Addiction     | Procedural Fairness                    |                            |

- Review the Following All Rise Publications:
  - Targeting the Right Participants for Adult Treatment Court <u>https://allrise.org/wp-content/uploads/2023/05/Targeting-The-Right-Participants.pdf</u>
  - Behavior Modification 101 for Treatment Courts: Making the Most of Incentives and Sanctions <u>https://allrise.org/wp-content/uploads/2022/07/Incentives-and-Sanctions.pdf</u>
  - Six Steps to Improve Outcomes for Adults with Co-Occurring Disorders
     <u>https://allrise.org/publications/fact-sheet-six-steps-to-improve-outcomes-for-adults-with-co-occurring-disorders/</u>
- All Rise E-Learning Center
   <u>https://nadcpelearningcenter.talentlms.com/</u>
- Idaho Code of Judicial Conduct
  - o https://judicialcouncil.idaho.gov/pdf/ldaho Code Judicial Conduct 06 17.pdf
- Foundational Information by Court Type

| Court Type | <b>Population Characteristics</b> | Foundational Information |
|------------|-----------------------------------|--------------------------|
| Felony     | Adult offenders that have         | All Rise                 |
| Treatment  | pled guilty to a Felony           | Homepage - All Rise      |
| Court      | offense                           |                          |

| Court Type  | <b>Population Characteristics</b>   | Foundational Information   |
|---|---|--|
| Misdemeanor/<br>DUI<br>Treatment<br>Court<br>DUI Court                      | Adult offenders have pled<br>guilty to a Misdemeanor<br>offense that can be drug<br>related or DUI<br>Adult offenders that have   | Impaired Driving Solutions<br><u>https://www.dwicourts.org/</u><br>Impaired Driving Solutions  |
| Child<br>Protection<br>Treatment<br>Court<br>Juvenile<br>Treatment<br>Court | pled guilty to a DUI related<br>offense<br>Adult offenders that have an<br>open child protection<br>petition<br>Juvenile offenders (under<br>the age of 18 at time of<br>admission) that have been<br>adjudicated under the<br>JCA. | https://www.dwicourts.org/         The National Center on Substance Abuse         and Child Welfare         https://ncsacw.samhsa.gov/topics/family-         treatment-courts.aspx         Office of Juvenile Justice and Delinquency         Prevention         https://ojjdp.ojp.gov/programs/juvenile-         drug-treatment-court-guidelines         Idaho Juvenile Treatment Court Best         Practice Guidelines         https://isc.idaho.gov/txc/2020-JTC-         Guidelines-Final.pdf |
| Juvenile<br>Mental<br>Health Court  | Juvenile offenders (under<br>the age of 18 at time of<br>admission) that have been<br>adjudicated under the JCA,<br>meet the criteria including<br>that of serious emotional<br>disturbance   | American Bar Association:<br><u>An Overview of JMHCs</u>   |
| Mental<br>Health Court  | Adult offenders that have<br>pled guilty to an offense,<br>meet the criteria including<br>that of severe and persistent<br>mental illness   | Justice Center-Council of State<br>Governments<br><u>https://csgjusticecenter.org/projects/mental-<br/>health-courts/</u>  |
| Veterans<br>Treatment<br>Court  | Adult offenders that have<br>served their country and<br>have pled guilty to a felony<br>or misdemeanor offense and<br>have substance dependence<br>or mental health issue  | Justice for Vets         https://justiceforvets.org/what-is-a-veterans-         treatment-court/         Click here for our Fact Sheet about         Veterans Treatment Court  |
| Domestic<br>Violence<br>Treatment<br>Court                                  | Adult offenders that have<br>pled guilty to a domestic<br>violence offense and have<br>significant substance<br>dependence and/or mental<br>health issues   | Idaho Domestic Violence Courts<br>https://isc.idaho.gov/domestic-violence/dvc-<br>home<br>SAMHSA-Substance Abuse and Domestic<br>Violence Tip<br>https://store.samhsa.gov/sites/default/files/SA<br>MHSA_Digital_Download/SMA12-<br>3390_508.pdf   |

| Court Type  | <b>Population Characteristics</b>            | Foundational Information  |
|-------------|--|---|
|             |  | Idaho Council on Domestic Violence-State<br>Approved DV Offender Intervention<br>Programs and Standards<br><u>https://icdv.idaho.gov/offender-intervention-</u><br><u>programs/offender-intervention/</u> |
| Young Adult | Adult offenders 18-25 that                   | https://justicelab.columbia.edu/sites/default/fi  |
| Court (YAC) | have pled guilty to a felony                 | les/content/Key%20Elements%20of%20Spec  |
|             | or misdemeanor offense and meet the criteria | ialized%20Courts%20for%20Emerging%20<br>Adults.pdf  |

#### **IDAHO SPECIFIC RESOURCES**

- Become familiar with the Idaho Supreme Court website for Treatment Courts

   https://isc.idaho.gov/solve-court/home
- Idaho Treatment Court Standards
  - o Adult Treatment Court Best Standards Volume I & II
    - o https://isc.idaho.gov/psc/ITXCBPS Standards Vol I 2020.pdf
    - o https://isc.idaho.gov/psc/ITXCBPS Standards Vol II-2020c.pdf
- Idaho Treatment Court Rules
  - o <u>https://isc.idaho.gov/irtc</u>
- District or Court Specific Information
  - Receive/Read the Policy Manual (this should be reviewed quarterly or semi-annually for necessary updates and to ensure compliance with policies)
  - Receive/Read Participant Handbook to Understand the Phase Structure & Phase Requirements
- Review the Treatment Court Coordinator Checklist
  - o Treatment court coordinator checklist\_
- Review the Treatment Court Coordinator Checklist for Restricted Licenses and Ignition
  Interlocks
  - o Checklist for Restricted Licenses and Ignition Interlocks
- Link to ICAR 55

   <u>https://isc.idaho.gov/icar55</u>
- Link to Treatment Court Quality Assurance Plan
  - o https://isc.idaho.gov/psc/ISC-TXC-QA-Plan-030620.pdf

#### **BUDGET AND FISCAL MANAGEMENT INFORMATION**

Treatment Courts in Idaho are funded through several sources. There are appropriated state funds from the legislature for substance use disorder treatment. That is managed by the Idaho Supreme Court, and private providers are able to access it after a coordinator begins the process for participants to be in the electronic health records system, (see WITS in this document for more info). State funds are limited, but each court is provided funds based on calculated data on use, and each Treatment Court District Manager is expected to monitor those funds and make changes to meet their needs within their overall district budget.

In addition, there is a separate statewide budget for residential and recovery support services (transportation, safe and sober housing) managed by the Supreme Court that is accessed through a request form submitted to and reviewed by the Idaho Supreme Court staff.

Link to Treatment Court authorization form: <u>https://isc.idaho.gov/txc/Authorization-Request-Form-92022.docx</u>

Participant may also be Medicaid eligible and are required to fill out their eligibility forms, and private providers may bill Medicaid for those treatment services covered by Medicaid.

In addition, the legislature appropriates funds known as the Drug Court, Mental Health Court, and Family Court Services that funds the following:

- State Operations
- TXC District Managers and AOC Treatment Court staff
- Coordinators
- Drug Testing
- Treatment Court Committee
- Statewide Treatment Court Conference (every 2 years)
- Quality Assurance Related Activities

## TREATMENT COURT DATA

Four systems used by Treatment Court Coordinators include, Service Now, Navigator, WITS and monthly utilization reports. You will need access and instructions for these systems.

#### **SERVICE NOW**

<u>Service Now</u> is the system used by the AOC to track service needs. Service Now also contains helpful information about the Odyssey system. This is the system you use to log a service ticket to request help with Odyssey or Service now. *Note: You may be prompted to log into Service Now before you can access content.* 

- To log a service ticket:
  - https://idcourts.servicenow.com/nav\_to.do?uri=%2Fkb\_view.do%3Fsys\_kb\_id%3D60d8e8141bcde4100a 3540c8cc4bcbe9%26s ysparm\_rank%3D2%26sysparm\_tsqueryId%3D1e8566e9871f70101093411f8bbb3510

#### **NAVIGATOR**

The Odyssey Supervision module (called <u>Navigator</u>) is the case management system used to manage cases for Treatment Courts. Some misdemeanor probation and pretrial services teams also use Navigator.

- For an overview of main Navigator functionality, view the Navigator Training document (only pages 1-16 apply to Supervision users):
- Review Odyssey Navigator Quick Guides (you first need a Service Now account to access these guides) For specific functions in Navigator, see the video quick guides or quick guide documents.
  - o https://isc.idaho.gov/txc/docs/Navigator-Handout.pdf
  - Video quick guides: <u>https://idcourts.service-</u> <u>now.com/nav\_to.do?uri=%2Fkb\_view.do%3Fsys\_kb\_id%3D1cbaaf671bbde45026ce0</u> <u>d8fea4bcb5b%26sy</u> <u>sparm\_rank%3D2%26sysparm\_tsqueryId%3D85742c3b870b74101093411f8bbb3512</u>
  - Quick guide documents: (Hint: type NAV in the search bar and click the "Odyssey Supervision" category to narrow your search to the current and most relevant documents) <u>https://idcourts.service-</u> <u>now.com/nav\_to.do?uri=%2F\$knowledge.do%3Fsysparm\_type\_filter%3Dall%26syspa</u> <u>rm\_kb%3Ddfc195</u> <u>31bf2021003f07e2c1ac0739ab%26query%3DSUPERVISION%2520QUICK%2520GU</u> IDES%26sysparm\_ord er%3Drelevancy er%3Drelevancy
- Once you are using Navigator, be sure to review the Definitions and Instructions document to ensure that you are entering cases using the appropriate status:
  - Definitions and Instructions document
- There are mandatory minimum data points that must be entered in every treatment court case record:
  - o Mandatory Minimum Data Elements document

#### <u>WITS</u>

<u>WITS</u> (Web Infrastructure for Treatment Services) is the system used to track and manage payments for services paid by the court.

- See the WITS Process document for instructions.
  - o WITS Process document

#### **MONTHLY UTILIZATION REPORT**

Coordinators will be sent, via email, a monthly link to a Qualtrics survey that asks for numbers served, new admits, and terminations for the previous month. Reminders go out on the 5<sup>th</sup> and 10<sup>th</sup>, with the due date of submission of the report by the 10<sup>th</sup> of each month.

- Example of a Qualtrics survey used to collect data for the Monthly Utilization Report survey
  - https://isc.idaho.gov/txc/TxC-MONTHLY-UTILIZATION.docx
- A Monthly Utilization Report is sent to all Trial Court Administrators and Treatment Court Coordinators each month. Individual Monthly Utilization Reports for each district are also sent out along with the report containing statewide data (see example).

**Treatment Courts in Idaho** 

|                   |                        |                     | Monthly             |                    |               |  |
|-------------------|------------------------|---------------------|---------------------|--------------------|---------------|--|
| Statewide         | Data                   |                     |                     | F                  | Y: FY2022     |  |
|                   |                        |                     |                     | Mont               | h: October    | 2021                                     |
| Mental Health     |                        | ISC Funded<br>Slots | ISC<br>Participants | Slots<br>Remaining | % Utilization | Total Participants- A<br>Funding Sources |
| D1                |                        | 40                  | 33                  | 7                  | 83%           | 33                                       |
| Kootenai County   | Mental Health<br>Court | 40                  | 33                  | 7                  | 83%           | 33                                       |
| D2                |                        | 35                  | 31                  | 4                  | 89%           | 31                                       |
| Clearwater        | Mental Health          | 10                  | 7                   | 3                  | 70%           | 7  |
| Latah County      | Mental Health          | 10                  | 8                   | 2                  | 80%           | 8  |
| Nez Perce County  | Mental Health<br>Court | 15                  | 16                  | -1                 | 107%          | 16                                       |
| D3                |                        | 25                  | 22                  | 3                  | 88%           | 22                                       |
| Canyon County     | Mental Health<br>Court | 25                  | 22                  | 3                  | 88%           | 22                                       |
| D4                |                        | 40                  | 32                  | 8                  | 80%           | 32                                       |
| Ada County        | Mental Health<br>Court | 40                  | 32                  | 8                  | 80%           | 32                                       |
| D5                |                        | 25                  | 21                  | 4                  | 84%           | 21                                       |
| Twin Falls County | Mental Health<br>Court | 25                  | 21                  | 4                  | 84%           | 21                                       |
| D6                |                        | 25                  | 13                  | 12                 | 52%           | 13                                       |
| Bannock County    | Mental Health<br>Court | 25                  | 13                  | 12                 | 52%           | 13                                       |
| D7                |                        | 75                  | 53                  | 22                 | 71%           | 53                                       |
| Bingham County    | Mental Health          | 10                  | 3                   | 7                  | 30%           | 3  |

| Bonneville   | Juvenile               | 15 | 7  | 8 | 47%  | 7  |
|--------------|------------------------|----|----|---|------|----|
|              |                        |    |    |   |      |    |
| Bonneville   | Mental Health          | 25 | 20 | 5 | 80%  | 20 |
| Upper Valley | Juvenile Mental        | 15 | 13 | 2 | 87%  | 13 |
| Upper Valley | Mental Health<br>Court | 10 | 10 | 0 | 100% | 10 |

\*ISC funded slots for Mental Health Courts reflect drug testing slots only.

|          |             | ISC Funded<br>Slots | ISC<br>Participants | Slots<br>Remaining | % Utilization | Total Participants- All<br>Funding Sources |
|----------|-------------|---------------------|---------------------|--------------------|---------------|--|
| D1       |             | 54                  | 31                  | 23                 | 57%           | 115  |
| Benewah  | Felony Drug | 2                   | 0                   | 2                  | 0%            | 9  |
| Bonner   | Felony Drug | 11                  | 9                   | 2                  | 82%           | 23   |
| Boundary | Felony Drug | 2                   | 2                   | 0                  | 100%          | 6  |
| Kootenai | DUI Court   | 20                  | 17                  | 3                  | 85%           | 36   |
| Kootenai | Felony Drug | 17                  | 1                   | 16                 | 6%            | 34   |
| Shoshone | Felony Drug | 2                   | 2                   | 0                  | 100%          | 7  |

|                     |                              | F | ISC<br>unded | ISC<br>Participants | Slots<br>Remaining | %           | Total Participants-<br>All |
|---------------------|------------------------------|---|--------------|---------------------|--------------------|-------------|----------------------------|
|                     |                              |   | Slots        |                     |                    | Utilization | Funding Sources            |
| D2                  |                              |   | 31           | 16                  | 15                 | 52%         | 59                         |
| Clearwater          | Felony Drug Court            |   | 3            | 0                   | 3                  | 0%          | 8                          |
| Latah County        | Felony Drug Court            |   | 8            | 6                   | 2                  | 75%         | 17                         |
| Nez Perce           | DUI Court                    |   | 5            | 1                   | 4                  | 20%         | 9                          |
| Nez Perce           | Felony Drug Court            |   | 8            | 6                   | 2                  | 75%         | 14                         |
| Nez Perce<br>County | Veterans' Treatment<br>Court |   | 7            | 3                   | 4                  | 43%         | 11                         |
| D3                  |                              |   | 58           | 43                  | 15                 | 74%         | 103                        |
| Canyon County       | DUI Court                    |   | 14           | 8                   | 6                  | 57%         | 11                         |
| Canyon County       | Felony Drug Court            |   | 20           | 21                  | -1                 | 105%        | 46                         |
| Canyon County       | Juvenile Drug Court          |   | 4            | 0                   | 4                  | 0%          | 1                          |
| Canyon County       | Veterans' Treatment          |   | 6            | 4                   | 2                  | 67%         | 14                         |
| Gem County          | Felony Drug Court            |   | 6            | 3                   | 3                  | 50%         | 13                         |
| Tri-County          | Felony Drug Court            |   | 8            | 7                   | 1                  | 88%         | 18                         |
| D4                  |                              |   | 125          | 79                  | 46                 | 63%         | 234                        |
| Ada County          | Felony Drug Court            | 1 | 36           | 15                  | 21                 | 42%         | 58                         |
| Ada County          | Felony Drug Court            | 2 | 28           | 29                  | -1                 | 104%        | 78                         |
| Ada County          | Felony Drug Court            | 3 | 25           | 16                  | 9                  | 64%         | 60                         |
| Ada County          | Veterans' Treatment          |   | 28           | 14                  | 14                 | 50%         | 26                         |
| Elmore County       | Felony Drug Court            |   | 8            | 5                   | 3                  | 63%         | 12                         |
| D5                  |                              |   | 61           | 35                  | 26                 | 57%         | 124                        |
| Blaine County       | Felony Drug Court            |   | 7            | 3                   | 4                  | 43%         | 4                          |
| Blaine County       | DUI Court                    |   | 5            | 3                   | 2                  | 60%         | 4                          |

| District 5           | Veterans' Treatment   | 2  | 2  | 0  | 100% | 10  |
|----------------------|-----------------------|----|----|----|------|-----|
| Jerome County        | DUI Court             | 3  | 3  | 0  | 100% | 12  |
| Jerome County        | Felony Drug Court     | 8  | 6  | 2  | 75%  | 14  |
| Mini-Cassia          | DUI Court             | 4  | 4  | 0  | 100% | 21  |
| Mini-Cassia          | Felony Drug Court     | 12 | 7  | 5  | 58%  | 12  |
| Mini-Cassia          | Juvenile Drug Court   | 1  | 1  | 0  | 100% | 1   |
| Twin Falls           | DUI Court             | 4  | 4  | 0  | 100% | 30  |
| Twin Falls<br>County | Felony Drug Court     | 15 | 2  | 13 | 13%  | 16  |
| D6                   |                       | 54 | 52 | 2  | 96%  | 117 |
| Bannock County       | Felony Drug Court     | 19 | 9  | 10 | 47%  | 31  |
| Bannock County       | Juvenile Drug Court   | 4  | 3  | 1  | 75%  | 14  |
| Bannock County       | Veterans' Treatment   | 5  | 7  | -2 | 140% | 10  |
| Bear Lake County     | Felony Drug Court     | 5  | 4  | 1  | 80%  | 10  |
| Caribou County       | Felony Drug Court     | 3  | 7  | -4 | 233% | 12  |
| District 6           | Child Protection Drug | 3  | 2  | 1  | 67%  | 12  |
| Franklin County      | Felony Drug Court     | 6  | 10 | -4 | 167% | 10  |
| Oneida County        | Felony Drug Court     | 2  | 3  | -1 | 150% | 6   |
| Power County         | Felony Drug Court     | 7  | 7  | 0  | 100% | 12  |
|                      |                       |    |    |    |      |     |

|                   |                       | ISC<br>Funded<br>Slots | ISC<br>Participants | Slots<br>Remaining | %<br>Utilization | Total Participants-<br>All<br>Funding Sources |
|-------------------|-----------------------|------------------------|---------------------|--------------------|------------------|---|
| D7                |                       | 124                    | 112                 | 12                 | 90%              | 229   |
| Bingham County    | Felony Drug Court     | 16                     | 15                  | 1                  | 94%              | 21  |
| Bingham County    | Misdemeanor / DUI     | 9                      | 10                  | -1                 | 111%             | 14  |
| Bonneville County | Child Protection Drug | 8                      | 6                   | 2                  | 75%              | 21  |
| Bonneville County | Felony Drug Court     | 17                     | 19                  | -2                 | 112%             | 35  |
| Bonneville County | Juvenile Drug Court   | 2                      | 2                   | 0                  | 100%             | 16  |
| Bonneville County | Misdemeanor / DUI     | 8                      | 14                  | -6                 | 175%             | 22  |
| Bonneville County | Young Adult Court     | 15                     | 7                   | 8                  | 47%              | 27  |
| Butte/Custer      | Felony Drug Court     | 5                      | 5                   | 0                  | 100%             | 7   |
| District 7        | DVDC                  | 7                      | 6                   | 1                  | 86%              | 12  |
| District 7        | Veterans' Treatment   | 13                     | 3                   | 10                 | 23%              | 4   |
| Lemhi County      | Felony Drug Court     | 9                      | 1                   | 8                  | 11%              | 16  |
| Teton County      | Felony Drug Court     | 6                      | 11                  | -5                 | 183%             | 12  |
| Upper Valley      | Felony Drug Court     | 4                      | 7                   | -3                 | 175%             | 11  |
| Upper Valley      | Misdemeanor / DUI     | 5                      | 6                   | -1                 | 120%             | 11  |

| Data Definitions                            |  |
|---|--|
| ISC Funded Slots:                           | Number of ISC funded slots currently allotted to the specific court                            |
| ISC Participants:                           | Number of active participants associated with ISC Funded Slots as of the last day of the month |
| Slots Remaining:                            | ISC Funded Slots minus ISC Participants as of last day of the month                            |
| % Utilization:                              | Number of ISC Participants divided by ISC Funded Slots   |
| Total Participants-<br>All Funding Sources: | Sum of all active participants as of the last day of the month from all funding sources        |

#### DRUG COURT DISTRICT MANAGERS

#### **First District**

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#### Second District

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#### **Third District**

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#### Seventh District

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# ADMINISTRATIVE OFFICE OF THE COURTS JUSTICE SERVICES DIVISION DIRECTORY

| Scott RonanDirector of Justice Services   |
|---|
| Sandy Jones   |
| Ryan PorterBehavioral Health & Quality Assurance Manager                        |
| Jona LagerstromCourt Programs & Services, Family Court Services                 |
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| Charina Newell  |
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| Jana FilerLead Administrative Assistant   |
| Lorrie Byerly   |
| Kim DowneyCourt Program & Services SpecialistEmail: <u>kdowney@idcourts.net</u> |

## TREATMENT COURT CHECKLIST FOR NEW COORDINATORS

#### Setup and Coordinate

- □ Receive and review intake referral applications
- $\hfill\square$  Meets with stakeholders to solicit referrals
- □ GAIN assessments and LSI screenings
- □ Mental health/psych evaluations
- □ DV inventories & evaluations
- □ Transitional housing
- □ Residential treatment
- □ Medical appointments
- □ GED testing and tutoring
- □ Employment opportunities
- □ Pro-social events for participants (bbq, softball, etc)
- □ Life Skills Classes
- $\Box$  Case management services
- $\hfill\square$  Identifies team training needs and setups training
- $\Box$  Organizes sending team members to national/state trainings
- □ Creates or revises participant handbooks
- $\hfill\square$  Creates or revises policy and procedures manuals
- □ Creates other forms and documents that the program/team need for the program

#### Attends

- □ Treatment court staffing
- □ Treatment court hearing
- □ Treatment court clinical staffing
- □ Implementation meeting
- □ Triage meeting
- □ Commissioner meeting
- □ Governing board meeting

#### Data Entry

- □ Enter and reviews utilization reports
- □ Enter WITs information
- □ Enter Odyssey data/ Coordinates Data Entry
  - □ Baseline information
  - $\Box$  Court information such as sanction, graduations, etc.
  - UA testing
- □ Creates and maintains databases for their program (other than Odyssey)
- □ Creates weekly staffing report for judge and team

#### Budgets

- $\hfill\square$  Processes and submits invoices for program
- $\hfill\square$  Reviews and maintains county budgets for the program
- $\Box$  May, as directed, write and manage grants
- □ Responsible for finding and developing community resources

#### UA Testing

 $\Box$  Setups UA testing schedule

□ Setups call in system

 $\hfill\square$  Assists with monitoring scheduled UA testing program

 $\hfill\square$  Assists with monitoring random UA testing program

#### Conducts

- □ Conducts orientation to new drug court participants
- $\hfill\square$  Conducts exit interviews with graduating participants
- □ Conducts phase advancement interviews
- □ Conducts participant feedback surveys

□ Conduct program development meeting at least 2x a year Community Outreach

- □ Responsible for the purchasing and inventory of rewards
- □ Sets up and coordinates graduation ceremony
- □ Sets up and coordinates governing board meetings.
- □ Provides presentations for community stakeholders
- $\hfill\square$  Is involved in committees local or state
- $\Box$  Victims and victim advocacy agencies

#### **CHECKLIST FOR RESTRICTED LICENSES & IGNITION INTERLOCKS**

A temporary Restricted License During Suspension order may be issued by the Treatment Court Judge to cover license suspensions appropriate to case assigned.

□ An applicant's license MUST be good and valid with the exception of the Treatment Court case(s)

□ Eligibility for a Restricted License –

A Guide to Understanding Restricted Driving Permits <u>https://isc.idaho.gov/files/Guide-to-Understanding-Restricted-Driving-Permits.pdf</u>

□ Applicant must submit a completely filled out Application for Temporary Restricted License

Restricted Driving Permit Application, with eligibility requirements <u>3227.pdf (idaho.gov)</u>

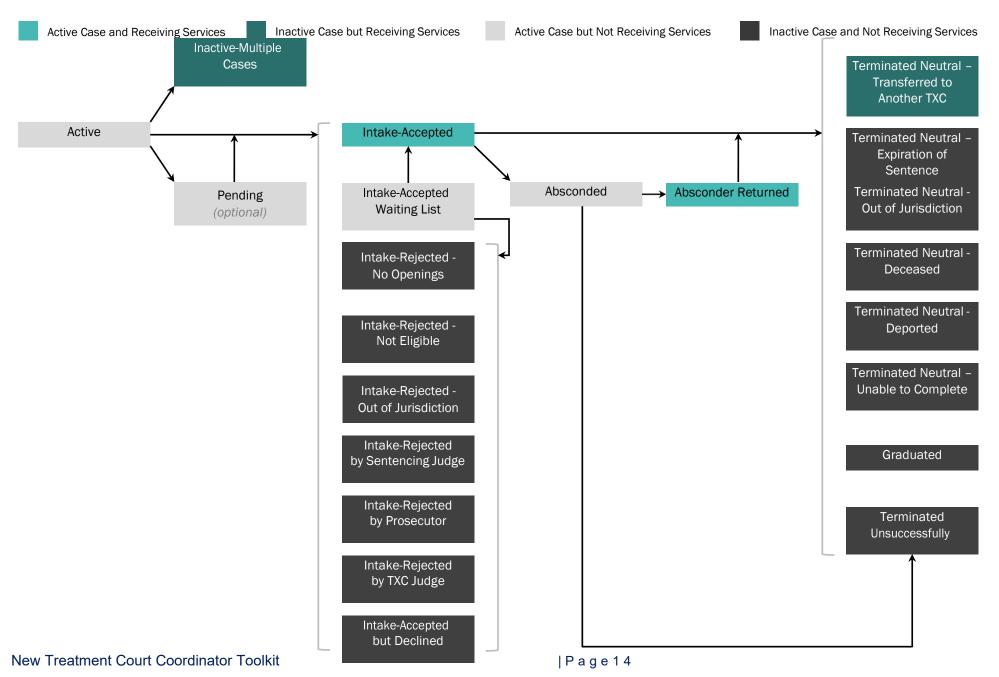
- □ Check applicant's Idaho Department of Transportation Driver's Record for their eligibility for a restricted license by
  - □ Calling the Idaho Department of Transportation Driver's Services at (208) 334-8000, or
  - □ Sign on to or create an account with Access Idaho & Idaho.gov at Account - Idaho.gov (accessidaho.org)
- □ Applicant must provide a copy of valid insurance
- □ Applicant must provide a copy of the Ignition Interlock Installation paperwork installed by a State Approved Provider

□ Link to a list of Ignition Interlock providers: Ignition-Interlock-Providers.pdf (idaho.gov)

- □ e-File the Application, Insurance, and ignition Interlock Installation Paperwork with the Court
- □ Once the above is approved by the court, eFile the Temporary Restricted License During Suspension order
  - □ Link to Idaho Code Section 18-8005 https://legislature.idaho.gov/statutesrules/idstat/title18/t18ch80/sect18-8005/
  - □ Link to Idaho Code Section 18-8008 <u>https://legislature.idaho.gov/statutesrules/idstat/title18/t18ch80/sect18-8008/</u>
  - Link to Idaho Code Section 18-8004 <u>https://legislature.idaho.gov/statutesrules/idstat/Title18/T18CH80/SECT18-8004/</u>
- □ Once the Restricted License is approved and signed by the court the applicant must carry that with them along with a copy of the work schedule anytime they are driving

# **DEFINITONS AND INSTRUCTIONS**

# CASE STATUSES | TREATMENT COURTS



| STATUS                                     | DEFINITION  | BEHAVIOR   |
|--|---|--|
| Active                                     | Case status assigned by default when the case is pushed from the Case Manager Module to the Supervision Module.   | Case is active but the potential participants are <u>not</u> counted as enrolled for reports, counts, etc. |
| Pending                                    | Case came over from Case Manager, and the participant is<br>undergoing assessments for eligibility. Pending is only to be used as<br>an interim status for a short period of time, if at all.   |  |
| Inactive-Multiple Cases                    | Multiple Case Manager cases are pushed to the Supervision Module for one person, and only one case can be actively monitored. Enter this status on the case(s) that will <u>not</u> be supervised.  | The case is inactive, but the participant may still be enrolled in treatment court.                        |
| Intake - Accepted                          | Case has been accepted into the court following a judge's order for<br>either a condition of probation or a condition of release for pre-<br>sentence. This is the first status that signifies that the participant is<br>enrolled and receiving services in treatment court and is the primary<br>status for participants. | Case is active and the participants are counted as enrolled for reports, counts, etc.                      |
| Intake - Accepted<br>Waiting List          | Case is eligible for a treatment court, and accepted by team, but the potential participant is on a waitlist because the treatment court has no current capacity.   | Case is active and held until another status is entered.   |
| Absconded                                  | Participant's whereabouts are unknown or the participant has left<br>the designated or approved residence, county, judicial district, or<br>state without permission of the court or probation officer.   | Case remains active.   |
| Absconder Returned                         | After the participant has absconded and returned and the judge has decided not to terminate the participant.  | -  |
| Intake - Rejected –<br>No Openings         | The treatment court applicant was rejected because there were no openings. The criminal case proceeds outside of treatment court.   | Case is inactive.  |
| Intake - Rejected –<br>Not Eligible        | The treatment court applicant was rejected because the individual is not eligible based on assessments or criminal history.   |  |
| Intake - Rejected –<br>Out Of Jurisdiction | The treatment court applicant was rejected due to another case in another county or state.  | -  |

|  | NEW TREATMENT COURT COORDINATOR TOOLKIT   |                   |
|--|---|-------------------|
| STATUS   | DEFINITION  | BEHAVIOR          |
| Intake - Rejected<br>By Sentencing Judge           | Post-plea post-sentence case has applied to treatment court but is rejected by sentencing judge.  | Case is inactive. |
| Intake - Rejected<br>By Prosecutor                 | The treatment court applicant was rejected by the prosecutor.   | -                 |
| Intake - Rejected<br>By TxC Judge                  | The treatment court applicant was rejected by treatment court judge.  | -                 |
| Intake - Accepted<br>But Declined                  | The treatment court applicant was accepted into treatment court but ultimately declined by the participant.   | -                 |
| Terminated Neutral –<br>Transferred To Another TxC | Neutral termination for a participant that has been transferred and accepted into another treatment court type (example: felony drug court to mental health court). | -                 |
| Terminated Neutral –<br>Expiration Of Sentence     | Participant on probation has not necessarily complied with terms, but no probation violation has been filed and term has expired.                                   |                   |
| Neutral Termination –<br>Out Of Jurisdiction       | A pre-existing case in another county or state prevents the participant from continuing after the participant has been accepted.                                    | -                 |
| Terminated Neutral –<br>Deceased                   | The participant has died.   | -                 |
| Terminated Neutral –<br>Deported                   | The participant has been deported.  | -                 |
| Terminated Neutral –<br>Unable To Complete         | The participant is unable to complete the program due to physical or mental barriers.   | -                 |
| Graduated  | Participant has successfully completed treatment court.   | -                 |
| Terminated Unsuccessfully                          | Participant did not complete requirements and have been terminated following a termination hearing.   | -                 |

## TREATMENT COURT MINIMUM DATA ELEMENTS

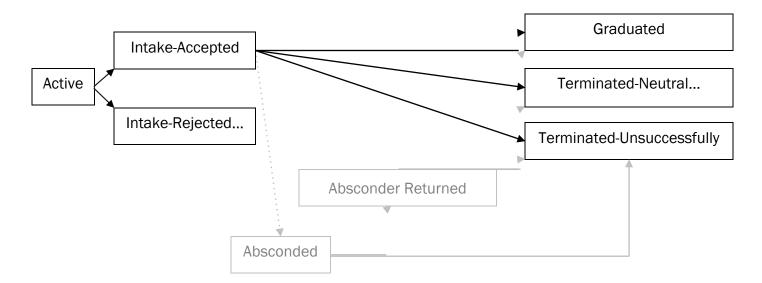
# FOR THE ODYSSEY SUPERVISION MODULE

The purpose of this document is to provide guidance on minimum data entry from treatment courts. All data entry is encouraged, but minimum data elements are required and may impact a court's certification in the future. Minimum data elements are numbered and bolded. Data entry checklists are on pages 4-7.

# MINIMUM DATA ELEMENTS DESCRIPTION

# DETAIL:

- 1. Case Type (Court Type)
  - If the case is <u>within the county</u>, verify that the CaseType is correct when the case comes over.
  - If the case is <u>out-of-county</u>, for a manual entry, enter the correct Case Type for the corresponding case.
  - If the participant is <u>transferred</u> to another court (e.g., from felony drug court to mental health court):
    - 1. Change Case Status to "Terminated Neutral-Transferred to Another PSC"
    - 2. Add the new Case Type
      - Choose the correct Case Type
      - Choose the reason
    - 3. Change Case Status to Intake--...
      - $\circ$   $\,$  When the participant has been accepted into another court, change status to "Intake-Accepted."
      - If the participant was denied admission into the second court type, change the status to the appropriate "Intake-Rejected..." status.
- 2. Case Status
  - Ensure that the case status is changed from "Active" to "Intake-Accepted" or an "Intake-Rejected..." status when the case is pulled from Case Manager.
  - Statuses outside of the flow chart below, including "Pending," and "Default Conversion...," or "Pending Termination" will not trigger a change in the participant's enrollment. Do not use the statuses outside of the ones in the chart below to indicate enrollment, graduation, ortermination.
  - When a participant has absconded and returned, choose the "Absconder Returned" status. Do not reassign a status of "Active" or "Intake-Accepted."
  - Always enter either "Absconder Returned" or "Terminated Unsuccessfully" for a participant's case that has absconded. A participant should not have their last status as "Absconded."



#### LEVEL/ASSESS:

- 3. Level (Phase).
  - Each time a participant moves to the next phase, information should be updated in the "Modify Officer Caseload" window.
- 4. Risk (LSI-R)
  - Adult Court
    - o Enter the initial LSI-R under "Risk"
    - $\circ$  LSI-R should be reassessed annually
  - Juvenile Court
    - $\circ$  Enter the initial YLS/CMI under "Risk"
    - $\circ$  YLS/CMI should be assessed annually
- 5. Other Assessments (GAIN-I, CDA, ISBHA (mental health court))
  - Enter the initial GAIN or CDA or ISBHA (if in mental health court) under "OtherAssessments"

## PARTY-GENERAL:

(Click on the <u>party's name</u> in the top, left-hand corner to access the Party information in Case Manager.)

- 6. Name
- 7. Date of Birth
- 8. Social Security Number
- 9. Gender
- 10. Race
- 11. Ethnicity

## PARTY-ADDITIONAL:

12. Marital Status

## PARTY-EMPLOYMENT:

- 13. Branch (Veterans Treatment Court)
- 14. Start Date and End Date (Veterans Treatment Court)
- 15. Discharge Type (Veterans Treatment Court)

## INTERVENTIONS:

#### 16. Jail sanctions

- Interventions
  - Date = The day the jail sanction was ordered
     Type = "PSC Jail Sanction"
  - There might be multiple reasons why a participant receives a jail sanction. The priority of interest is:
    - 1. Positive Drug Test
    - 2. Increased Criminal Activity
    - 3. Noncompliance
    - 4. Negative Behavior

o Term

## DRUG TESTING:

17. Drug Testing Date

Drug testing should be completed at least twice per week until participants are preparing for graduation. Drug testing should continue throughout a participant's enrollment in treatment court.

Adding employment information in the party is no longer required; however, not entering information here may impact other reports that pull information regarding employment.

Adding a jail sanction in the Events tab is no longer required; however, not entering information here may impact reports that pull information regarding sanctions and incentives.

# STATISTICS:

Intake:

- 18. Number of Children-At Intake
- 19. Drug of Choice-Primary
- 20. Drug of Choice-Primary-Route of Administration
- 21. Drug of Choice-Primary-Frequency of Use
- 22. Drug of Choice-Secondary
- 23. Drug of Choice-Secondary-Route of Administration
- 24. Drug of Choice-Secondary-Frequency of Use
- 25. Education Level Before the Program
- 26. Employed at Intake
- 27. In School Before Program
- 28. Type of School (if currently enrolled in school)
- 29. Legal Status (i.e., post plea pre-sentence/post sentence)
- 30. Juvenile-Primary Residence (Juvenile Court)
- 31. Juvenile-Relationship (Juvenile Court)

#### In Process:

- 32.# of Children born during program unaffected by drugs at birth
- 33. Number of Children-Born During Program
- 34. Number of Children-In Custody of Participant
- 35. Number of Children-Returned to Parent/Guardian During CPDC (Child Protection Drug Court)
- 36. Employment Found During Program Participation
- 37. Juvenile-Return to School During Program (Juvenile Court)
- 38. Juvenile-School Performance (Juvenile Court)
- 39. School Behavior (Juvenile Court)

Review and modify intake statistics only if first entry is incorrect.

Review and <u>add</u> intake statistics if changed during participation:

- □ Juvenile-Primary Residence (Juvenile Court)
- □ Juvenile Relationship (Juvenile Court)
- □ Type of School (if currently enrolled in school)

#### Termination:

- 40. Education Level After Program
- 41. Employed at Termination
- 42. In School After Program
- 43. Successfully Completed All Education Requirements

Review and modify process statistics only if first entry is incorrect.

Review and <u>add process statistics if changed during participation:</u>

- □ Juvenile-School Performance (Juvenile Court)
- □ School Behavior (Juvenile Court)

Referral source is no longer a minimum data element but ensure that your court is not using this information for internal reporting before ceasing to enter this information.

#### **MINIMUM DATA ENTRY CHECKLISTS**

# **BEFORE INTAKE**

(Each person assessed for entry)

Detail→Case Type (a.k.a. Court Type)

Verify or add Case Type

Level/Assess→Risk

Add LSI-R (or YLS/CMI if juvenile)

Level/Assess→Other Assessments

Add GAIN-I or CDA (or ISBHA if mental health court)

Party (<u>participant name hyperlink</u>)→General

Verify/Add:

| Name                   |
|------------------------|
| Date of birth          |
| Social security number |
| Gender                 |
| Race                   |
| Ethnicity              |
|                        |

Party  $\rightarrow$ Additional

Verify/Add:

Marital status

# AT INTAKE:

Detail→Case Status

- Change Case Status to:
  - Intake-Accepted or
  - Intake-Rejected...

# IF INTAKE-ACCEPTED:

Level/Assess→Officer Caseload→Level

Add PSC-Phase 1

Party→Employment→Military Experience (Veterans Treatment Court)

Verify/Add:

B S E

Branch (Veterans Treatment Court)

Start Date (Veterans Treatment Court)

End Date (Veterans Treatment Court)

Discharge Type (Veterans Treatment Court)

Statistics

Add:

- Number of Children-At Intake
- Drug of Choice-Primary

Drug of Choice-Primary-Route of Administration

Drug of Choice-Primary-Frequency of Use

Drug of Choice-Secondary

Drug of Choice-Secondary-Route of Administration

Drug of Choice-Secondary-Frequency of Use

Education Level Before the Program

- Employed at Intake
- In School Before Program

Type of School (if currently enrolled in school)

Legal Status

Juvenile-Primary Residence (Juvenile Court)

Juvenile-Relationship (Juvenile Court)

# **DURING PARTICIPATION:**

#### Statistics

Add/update Date, Type, and Response for:

# of Children born during program unaffected by drugs at birth

Number of Children-Born During Program

Number of Children-In Custody of Participant

Number of Children-Returned to Parent/Guardian During CPDC (Child Protection Drug Court)

Employment Found During Program Participation

Juvenile-Return to School During Program (Juvenile Court)

Juvenile-School Performance (Juvenile Court)

School Behavior (Juvenile Court)

# Drug Testing

Add for each drug test administered

• Drug testing information should be added at least twice per week until the participant's last phase. Testing should continue until termination or graduation.

Date

Interventions  $\rightarrow$  Incarcerations

Add for each jail sanction:

Date = Date jail sanction was ordered Type = "PSC Jail Sanction" Reason

Term

Level/Assess→Officer Caseload→Level

Add phases each time a participant changes phase

Level/Assess→Risk

- Add LSI-R Score (or YLS/CMI if juvenile) Reassessment
  - The initial assessment type should be reassessed annually

## Add/update, if changed since intake:

Statistics

Drug of Choice-Primary

Drug of Choice-Primary-Route of Administration

Drug of Choice-Primary-Frequency of Use

Drug of Choice-Secondary

Drug of Choice-Secondary-Route of Administration

Drug of Choice-Secondary-Frequency of Use

Juvenile-Primary Residence (Juvenile Court)

Juvenile Relationship (Juvenile Court)

# AT TERMINATION

#### Detail→Case Status

Change Case Status to:

- Graduated or
- Terminated-Neutral...
  - or
- Terminated Unsuccessfully

# Statistics

Add Date, Type, and Response for:

Education Level After Program

Employed at Termination

In School After Program

Successfully Completed All Education Requirements

# Verify:

# of Children born during program unaffected by drugs at birth

Number of Children-Born During Program

Number of Children-In Custody of Participant

Number of Children-Returned to Parent/Guardian During CPDC (Child Protection Drug Court)

Employment Found During Program Participation

Juvenile-Return to School During Program (Juvenile Court)

# WITS PROCESSES

WITS users need to be set up in the ISC WITS website <a href="https://idaho-mountain.witsweb.org/Public/">https://idaho-mountain.witsweb.org/Public/</a>

- An Idaho WITS User Agreement <u>https://publicdocuments.dhw.idaho.gov/WebLink/DocView.aspx?id=4295&dbid=0&r</u> <u>epo=PUBLIC- DOCUMENTS</u> needs to be filled out and
- submitted to DHW through their portal <u>https://dbhhelpdesk.serviceprocloud.com/HelpDesk/Account/Login?ReturnUrl=/HelpDesk/</u>.

Once the user has been set up in ISC WITS they can begin daily functions.

#### Setting up Participants for SUDS Funding:

- Verify the client doesn't already exist in ISC WITS
  - From the left hand navigation panel, click Client List
  - Enter the Last Name, click Go
  - If no match, continue
- Add the client to ISC WITS
  - From the left hand navigation panel, click Client List
  - o Click Add Client
    - From the Funding Profile:
      - Fill in the client Profile
      - Click Add Address, fill in the address, click Finish
      - Select the correct address when displayed
      - Enter the Contact Info
      - From left hand navigation panel, click Additional Information and fill in the information
      - From the left hand navigation panel, click Collertal/Cust. Contacts, click Add Contact
      - Fill in the information. Can Contact is Yes, Consent on File is No, click Finish and Finish again
      - From the Client List, hover over the Actions icon next to the client name, click Activity List
      - Click Start New Episode (Intake)
      - Fill in the required yellow fields, click Finish
      - From the left hand navigation panel, click Consent, click Add New Client Consent Record
      - Fill in the required yellow fields (Has the client signed the paper agreement form is Yes), click Finish
      - From the left hand navigation panel, click Referrals, click Add New client Referral Record

- Fill in the required yellow fields
  - o skip Program as it will auto populate itself
  - Reason is Service not available at this facility
  - Consent Verification Required is Yes
  - Is Consent Verified is Yes
  - Continue This Episode of Care is No
  - Choose the Program
  - $\circ \quad \text{Click Save} \quad$
- If adding an Authorization for Recovery Support Services (RSS):
  - Referral needs to be open in order to see the Authorizations tab
    - From the left hand navigation panel, click Authorizations, click Add New Authorization Record
    - Fill in the required yellow fields
      - Plan is ISC Authorization Req
      - Be sure to choose the correct Contract/Fiscal Year, click Save
    - Click Add Service
    - Choose the appropriate service from the Service dropdown
    - Enter the Authorized Units, click Finish
    - From the left hand navigation panel, click Activity List
    - Verify all of the activity is Completed under the Status