



Laura A. Guillian

**Organizational Development Consultant
Research & Development Leader
Progressive Insurance**

Laura Guillian manages leadership research and development projects within Progressive Insurance. Her primary interests include:

- The measurable impact of emotionally intelligent leadership and teams.
- The creation and sustainability of positive organizational relationships within virtual, hybrid and in-person work environments.
- The cultivation and management of trusting relationship and belonging in a variety of work environments.
- The value of creating a sense of belonging within institutions and organizations.

Laura brings 31 years of experience to the ongoing study of organizational development & change, 18 of which have been with Progressive Insurance. Laura describes herself as a practitioner/scholar who is committed to using the research and advancements of leading scholars in the field of leadership and behavioral science to support and optimize the work of practitioners in a variety of work environments. Laura is currently working to create empirical data on the practical application and influence of leader emotional intelligence in virtual, hybrid and adjusted in-office work environments.

She holds a bachelor's degree in secondary education from the University of Akron, A master's in project management from Boston University, a master's in positive organizational development and change from Case Western Reserve University where she also obtained her Appreciative Inquiry Certification, Emotional Intelligent Leadership and Executive Coaching Certification. A master's in organizational development and values driven leadership from Benedictine University, Chicago. Laura is currently working on her Ph.D. in Executive Values Driven Leadership from Benedictine University, Chicago.