

BOISE, FRIDAY, OCTOBER 4, 2024, AT 11:10 A.M.

IN THE SUPREME COURT OF THE STATE OF IDAHO

SHERRY COLE)	
)	
Appellant,)	
)	
v.)	
)	Docket No. 51148
IDAHO PUBLIC UTILITIES)	
COMMISSION and PACIFICORP,)	
d/b/a ROCKY MOUNTAIN POWER)	
COMPANY)	
)	
Respondents on Appeal.)	
_____)	

Appeal from the Idaho Public Utilities Commission.

Sherry Cole, *pro se* for Appellant.

Michael Duval, Idaho Public Utilities Commission, attorney for Respondent, Idaho Public Utilities Commission.

Joe Dallas, Rocky Mountain Power Company, attorney for Respondent, PacifiCorp d/b/a Rocky Mountain Power Company.

This is an appeal from an order of the Idaho Public Utilities Commission. Sherry Cole filed a formal complaint against Rocky Mountain Power (“RMP”) alleging she had been overbilled because her power meter was cross connected with her neighbor’s. RMP informed Cole that her meter was cross connected and credited her account with \$1,256.45. Subsequent tests revealed the meters were not cross connected. RMP removed the credit from Cole’s account but applied a credit of \$450 for the inconvenience. Cole filed a formal complaint with the Idaho Public Utilities Commission. The Commission dismissed Cole’s complaint because it found no evidence she was overcharged. Cole moved to reconsider, which the Commission denied. Cole appeals to this Court.