

Idaho IT Strategic Plan March 5, 2013

Strategic business themes are:

- *Improved access* to information by both internal and external stakeholders
- *Improved integration* of information with business partners
- *Maximized efficiency* of business processes

The main **enabling strategies** for these priorities are:

- *Standardization* of data, forms and business processes statewide
- Maintenance of case documents in *electronic form* and associated *automated workflows*
- More use of *videoconferencing* and teleconferencing capabilities
- Development of full *judicial information interfaces*

The **tactical requirements** for implementing these strategies are:

- *Statewide high bandwidth high reliability network*
 - Centralized infrastructure
 - Remote training
 - Remote interpreters
 - Remote expert witnesses
 - Remote hearings
- Implementation of a *state-of-the-art court management system*
 - Standardized business processes
 - Automated business processes
 - Integrated problem solving court management
 - Improved probation management
 - Less costly external information sharing
 - Expanded performance management
 - Judicial interfaces/portals
- Implementation of *e-filing and scanning*
 - Smart documents
 - Electronic case files
 - Online case data and document access
 - Online payments

The **success measures** are:

For the *statewide network*

- Statewide reliability of 99.999%
- Broadband speed to every courthouse
- Wireless connectivity in every courthouse
- High definition videoconferencing capability in every courthouse

For *Court Management System*

- Statewide standardized forms and business practices
- Calendar self-scheduling, conflict avoidance, and notification
- Event-driven automation of case next significant actions
- Fully implemented time standards reporting with automated notifications
- Statewide centralized collections

For *electronic filing*

- Smart documents for forms
- 100% electronic case files
- Online access to all publicly available case data and files
- Online payments