

VICTIM SERVICES

Idaho 24-hour Domestic Violence Hotline
1-800-669-3176
www2.state.id.us/crimevictim/victims/gethelp.cfm

Idaho Care Line
211 or 1-800-926-2588
www.idahocareline.org

MADD Idaho
208-853-3700 or 1-877-623-3435
www.madd.org/local-offices/id/

**Idaho Office of Attorney General
Victim Assistance**
1-888-334-4547
www.ag.idaho.gov/victimassistance/coordinatorcontacts_state.html

Idaho Crime Victims Compensation
1-800-950-2110
www.crimevictimcomp.idaho.gov

Idaho Domestic Violence Legal Advice Line
1-877-500-2980
www.idaholegalaid.org/hotlines

**Idaho Council on Domestic Violence and
Victim Assistance**
1-800-291-0463

**Idaho Health and Welfare
Child Protection Services**
1-800-926-2588

National Domestic Violence Hotline
1-800-799-SAFE (1-800-799-7233)

National Center for Victims of Crime
202-467-8700

National Organization for Victim Assistance
1-800-879-6682

www.idahosheriffsassociation.com

www.idcourts.us

Notes:

VINE services provided by the Idaho Sheriffs' Association and the Idaho Supreme Court in concert with the Governor of Idaho, Lt. Governor of Idaho, Idaho Attorney Generals, United States Attorney's Office-District of Idaho, United States Marshals Service-Idaho, Idaho State Police, Idaho Association of Counties, Idaho Prosecuting Attorney's Association, Idaho Council on Domestic Violence and Victim Assistance, Idaho Coalition Against Sexual and Domestic Violence, Idaho Department of Correction, Idaho Commission of Pardons and Parole, Idaho Victim Witness Association, and MADD-Idaho.

This project was supported by Grant Number 2010-VN-CX-0010 awarded by the Bureau of Justice Assistance. The Bureau of Justice Assistance is a component of the Office of Justice Programs, which also includes the Bureau of Justice Statistics, the National Institute of Justice, the Office of Juvenile Justice and Delinquency Prevention, the SMART Office, and the Office for Victims of Crime. Points of view or opinions in this document are those of the author and do not represent the official position or policies of the United States Department of Justice.

This project was supported in part by Award No. 2010-DJ-BX-0307 awarded by the Bureau of Justice Assistance, Office of Justice Programs, through the Idaho State Police, who is the state administering agency for the Edward Byrne Memorial Justice Assistance Grant. The opinions, findings, and conclusions or recommendations expressed in this publication/program/exhibition are those of the author(s) and do not necessarily reflect the views of the U.S. Department of Justice or the Idaho State Police.

 **VINE**
VICTIM INFORMATION & NOTIFICATION EVERYDAY



VICTIMS HAVE THE RIGHT TO KNOW

Idaho VINE Service

Access to Information & Notification for:
**Offender Custody Status
Court Hearings**

1-866-9VINE-ID

TOLL-FREE 1-866-984-6343

TTY 1-866-847-1298

www.vinelink.com



A service provided by the:
**Idaho Sheriffs' Association &
Idaho Supreme Court**

IDAHO VINE SERVICE

VICTIM INFORMATION AND NOTIFICATION EVERYDAY

1-866-9VINE-ID

Toll-Free 1-866-984-6343

VINE is an automated service that lets you track an offender's custody status or the status of a court case over the phone or Internet. You can also register to be notified by phone and email if an offender is released, transferred, or escapes; or register to be notified by phone and email about changes in the status of a court event or court case.



Write down the following information,
tear off this panel,
and keep in a safe place:

Information

Call 1-866-984-6343 or visit www.vinelink.com and follow the instructions to access an offender's custody status or the status of a court case.

Registration

You can register to receive notifications related to an offender's custody status or court event information. You must register separately for each type of notification.

If registering a phone number, you will be asked to create a four-digit personal identification number (PIN) that will be used to confirm that the call was received. Make sure your PIN is easy to remember.

If an offender is transferred to a different facility and you wish to continue receiving notifications, you must re-register after the offender is booked into the new facility.

Notification

Custody Status

You will be notified about the following events:

- Release
- Transfer
- Escape

Court Event Information

You will be notified about upcoming court events and changes in the status of a court case.

When VINE calls, listen to the message, then enter your PIN followed by the pound (#) key when asked. Entering the PIN lets the service know that you received the call and will stop the service from calling you again.

Offender name

Offender number

Case number

Your four-digit PIN

- If you feel you are in danger, call 911 immediately.
- Since VINE calls automatically when an offender's custody status changes, you may get a call from VINE in the middle of the night.
- If you do not answer a notification call, VINE will leave a message. If there is no answer, VINE will continue calling back until you enter your PIN or until up to 48 hours have passed.
- Do not register a phone number that rings to a switchboard.
- VINE is confidential. The offender will not know you are registered with VINE.
- You can register multiple phone numbers and email addresses for notifications.
- If you forget your PIN, call the toll-free number and press zero. You will be transferred to an operator who can help you reset your PIN or cancel notification.
- Operators are available 24 hours a day, seven days a week to assist you.

www.vinelink.com

Do not rely solely on VINE for your safety. Make this service a part of your overall safety plan.